

Technical Assistance Guidance

TAG-07-2017

Issued Date: **Wednesday, May 10, 2017**

Subject: Workforce Connections – Policy Implementations Revisions & Updates
Administrative Policies
One-Stop Centers Certification Admin-010-12
Affiliate One-Stop Centers (former Affiliate Site) Admin-010-11

Purpose

To announce publication and effective date of implementation, revision(s) and update(s) made to Workforce Connections' (WC) policies **Admin-010-11 (revisions/updates) Affiliate One-Stop Centers (former Affiliate Sites) and Admin-010-12 One-Stop Centers Certification (implementation - new)**.

This TAG provides sub-recipients with a helpful tool to improve quality of service, effective management practices and ensure compliance with Federal, State and local regulations.

Background

Title I of the Workforce Innovation and Opportunity Act (WIOA) P.L. 113-128 assigns responsibilities at the Federal, State and local level to ensure the creation and maintenance of a OSDs that enhances the range and quality of education and workforce development services that employers and jobseekers can access. The publicly funded workforce system envisioned by WIOA is **quality-focused, employer-driven, customer-centered**, and tailored to meet the need of regional economies.

References:

P.L. 113-128 WIOA - Sections 101, 107, 121, 181, 183, 185, 188; 20 CFR Part 678, 680, 682, 683; 29 CFR Part 38; TEGL 36-11, 4-15, 10-16, 16-16; TEN 01-15, and TEN 28-16 Change 1 and 2.

With the commitment to improve processes and after further research and assessment of recently established requirements, WC implements and revises the above mentioned policies as appropriate.

WC will continue to provide technical assistance to support the workforce development system. For further information, please contact WC as necessary and/or required. Sub-recipients and their staff are strongly encouraged to carefully read and get familiar with the implemented/revised policies since their organization, program or project funded in whole or in part with WIOA Title I funds will be impacted by the new established requirements affecting compliance.

Policy Admin-010-11 - Revised/Updated **Affiliate One-stop Centers (AOSC) – new title. Former Admin-010-11 Affiliate Sites**

Revision No. 3 to the above referenced policy replaces prior policy name/title as indicated above. Note that the policy was revised in its entirety to properly update the title where necessary and applicable based on established requirements by the Local Workforce Development Board (LWDB).

❑ **Policy Admin-010-12 – New
One-Stop Centers Certification**

Policy:

Consistent with WIOA, its associated regulations codified at Title 20 of the Code of Federal Regulations, and the State plan, the Local Workforce Development Board (LWDB)/Workforce Connections (WC) has established objective criteria and procedures to be used in assessing every year and certifying “at least once every three years” the **effectiveness, including customer satisfaction, physical and programmatic accessibility, and continuous improvement** of the OSDS and the one-stop career center.

Action: Please share this information with all staff and other interested parties.

WC Policies can be located at: <http://nvworkforceconnections.org>

Technical Assistance: Available upon request.