

ANNUAL REPORT

2018



workforce **CONNECTIONS**
PEOPLE. PARTNERSHIPS. POSSIBILITIES.

Workforce Connections is Southern Nevada's Local Workforce Development Board. We convene the 17 partner programs of the One-Stop Delivery System for our region. The system delivers employment and training services to businesses and individuals.

Leadership

Local governance is provided by two entities: the Local Elected Officials (LEO) Consortium; and the Local Workforce Development Board (LWDB). The LEO Consortium is comprised of eight local elected officials who hold fiduciary responsibility of the federal funds and appoint members to the LWDB. The LWDB is a majority business led group, actively engaged in the community who identifies needs and opportunities within the labor market, and aligns the resources towards effective workforce development that meets the local needs.

LEO CONSORTIUM

- Gerri Schroder, Chair**
Councilwoman
City of Henderson

Varlin Higbee, Vice Chair
Commissioner
Lincoln County

Scott Black, Vice Chair Elect
Councilman
City of North Las Vegas
- Michele Fiore**
Councilwoman
City of Las Vegas

Warren Harhay
Councilman
Boulder City

De Winsor
Commissioner
Esmeralda County
- Tick Segerblom**
Commissioner
Clark County

Leo Blundo
Commissioner
Nye County

LWDB

- Valerie Murzl, Chair**
Station Casinos, LLC

John “Jack” Martin, Vice Chair
Clark County Department of Juvenile Justice Services

Leo Bletnitsky
LBA Networking, Inc.

Renee Boyce
My Next Career Path Staffing

Lou DeSalvio
Southern Nevada Laborers Local #872 Training Trust

Cecil Fielder
Keolis Transit America, LLC

Brenda Flank
Conservative Alliance for Community Growth

Marvin L. Gebers
Plasterers & Cement Masons/IATC

Linda Gerstenberger
Dignity Health

Peter Guzman
Latin Chamber of Commerce

Rebecca Henry
Allegiant Air, LLC

Jill Hersha
Las Vegas-Clark County Library District
- Janice John**
Vocational Rehabilitation Division
Department of Employment Training and Rehabilitation

Liberty Leavitt
Clark County School District

Louis Loupias
Southern Nevada Operating Engineers/IATC Local #12

Duana Malone
Tech Queen Systems, LLC

Guy Martin
Martin Harris Construction

Jerrie E. Merritt
Bank of Nevada

Renee L. Olson
Employment Security Division,
Department of Employment Training and Rehabilitation

Bart Patterson
Nevada State College

Mary Beth Sewald
Las Vegas Metro Chamber of Commerce

Jared Smith
Las Vegas Global Economic Alliance

Marcia Turner
University Medical Center of Southern Nevada

412,000

Adults in Southern Nevada, eligible for employment and training services from the One-Stop Delivery System (OSDS)

90,000

Youth in Southern Nevada, eligible for employment and training services from the OSDS

53+ OSDS physical access points

35,000

Youth without a High School Diploma or GED

35 Neighborhoods with double digit unemployment

\$120M+

Annual funding across all 17 OSDS partners

156 Neighborhoods with unemployment greater than 6.5%

“Last year brought tremendous improvement for the One-Stop Delivery System in Southern Nevada. As the system convener for our local workforce development area, Workforce Connections will continue to build on that success in 2019.”

Jaime Cruz
Executive Director, Workforce Connections



Raised Awareness

WC raised awareness of the elected officials in Southern Nevada regarding the impact of the OSDS for their constituents. This included scheduling tours of the comprehensive One-Stop Center, bringing together system resources for their community job fairs and inviting them to participate in strategic conversations with our system partners in order to build a more integrated system.

Board Recruitment and Training

In 2018, new members joined the LEO Consortium and the LWDB. Collectively, the leadership possesses skill sets and resources that greatly align with Workforce Connections’ (WC) strategies, goals and needs. They have the right blend of expertise, community connections and spheres of influence to effectively govern and steer the organization. To assist in this and further transitions, WC developed a new online onboarding platform which provides an interactive way to introduce new LEO Consortium and LWDB members to their roles and responsibilities, identified in the Workforce Innovation & Opportunity Act (WIOA).

Job Fairs

DETR and WC collaborated with the office of Commissioner Jim Gibson in organizing community job fairs in Henderson and Las Vegas. Both events were very successful, with approximately 100 participants finding employment. Based on the success of 2018, we are planning a Spring Job Fair in Las Vegas for March, 2019.

“Last Fall, the One-Stop Delivery System joined my office to hold two job fairs that ultimately connected over 100 jobseekers with employment in Clark County.”

Clark County Commissioner, Jim Gibson

Maximizing Technology

One-Stop partner programs implemented Employ NV, a centralized management information system (MIS) for participant record retention. To assist in communicating information to job seekers, SARA, an artificial intelligence-based application uses two-way texting and email to engage with program participants. SARA also serves as a virtual assistant for One-Stop Center staff. Nevada’s Department of Employment, Training and Rehabilitation (DETR) provided its Customer Tracking System (CTS) for improved management and data collection of services and foot traffic in One-Stop Centers.

WIOA Compliance

The LWDB successfully executed the WIOA system Memorandum of Understanding (MOU) with the Local Elected Officials Consortium and the 17 required One-Stop partners. The MOU defines how the partners work together in an integrated system. As part of the MOU, the partners agreed on shared infrastructure costs and how integrated services are provided in the One-Stop Centers. During the year, the Infrastructure Funding Agreement (IFA) was updated to include new One-Stop Centers.



For more information about our WIOA Title I programs, visit:
www.nvworkforceconnections.org

Library Locations

WC partnered with four local library districts to house One-Stop Centers with no added infrastructure cost. This meant more WIOA funds could be used for direct client services. Beyond the comprehensive One-Stop Center, there are eight library One-Stop Centers throughout Las Vegas, Clark County, Boulder City, North Las Vegas, and Henderson. This expansion provides additional access points for employment and training services closer to where businesses operate and job seekers live.

"System Integration has been the most important initiative we have undertaken and the progress we have made is impressive."

John "Jack" Martin
Director, Clark County Department
of Juvenile Justice Services
Vice Chair, LWDB

One-Stop Operator

The One-Stop Operator continues to coordinate the standardization of an integrated and seamless service delivery in One-Stop Centers. In the last year, the operator identified additional local partner programs to provide job readiness, basic and intermediate computer skill classes, as well as community resources to address housing and nutritional needs for individuals out of work. As part of continual professional development for system partners, the operator planned the first-ever Local Workforce Summit to further foster the vision of a more integrated system.

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DHHS

Nevada's Department of Health and Human Services (DHHS), through the Community Services Block Grant (CSBG), dedicated staff to provide Child Care services in One-Stop Centers. Additionally, in an ongoing effort to best support job seekers, Nevada's Department of Welfare and Supportive Services committed certified staff to One-Stop Centers to provide direct access to Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP) and Medicaid.

DETR

Nevada's Department of Employment, Training and Rehabilitation (DETR) collocated Wagner-Peyser with Adult, Dislocated Worker and Youth staff in local One-Stop Centers to provide a more-integrated array of employment and training resources to better support the needs of job seekers. Vocational Rehabilitation services are provided in the comprehensive One-Stop Center and accessible through meaningful access in additional affiliated One-Stop Centers.

Alignment With Education

WC strengthened the strategic alliances with Clark County School District, College of Southern Nevada, Nevada State College and University of Nevada, Las Vegas. There is a window of opportunity to better identify and assist, potential post-secondary students, in need of, and eligible for, WIOA services.

2019 PREVIEW

*"I like to think of the system integration taking place in Southern Nevada as **Magic Math**; together all the partners are having greater impact than the sum of its parts."*

City of North Las Vegas Councilman, Scott Black
Vice Chair Elect, LEO Consortium

New Investment Cycle

In preparation for the \$18M Request For Proposals (RFP) release, WC deployed two (2) RFP 101 informational workshops and lived-streamed the events to educate interested organizations on how to respond to the RFP. The workshops addressed the entire procurement process and allowed representatives to interact and ask questions. After a broad outreach effort, 120 individuals representing over 70 organizations participated in the process.

Alternative Labor Pools

As Southern Nevada approaches virtual full employment, WC is deploying strategies to strengthen the focus on alternative labor pools including the underemployed, re-entry population, disconnected youth from ages 16-24, veterans and individuals with disabilities.

Alignment With Economic Development

WC will be convening employers, state agencies and community leaders to discuss how to streamline and improve the effectiveness of business services from the One-Stop Delivery System. There is a spirit of collaboration that will help simplify access for businesses and economic development stakeholders. The improved model will raise the effectiveness of services by better aligning the supply-demand equation for our growing economy.

Streamlining Business Services

Nevada's Department of Employment, Training and Rehabilitation (DETR) and WC developed a more synergistic relationship among Business Services Representatives and Job Developers in order to better serve local employers. Job developers from additional WIOA partners will be joining the efforts going forward, as we work together, toward a fully integrated system.

Future Of Work

Through a partnership between WC, the Bertelsmann Foundation and the National Association of Workforce Boards, Las Vegas was one of three cities nationwide, chosen to host strategic conversations around the impact of technology, automation and artificial intelligence (AI) on the future workforce. The study conducted was to assess how the future of work is taking shape across cities and regions with vastly different economic and occupational profiles. WC will be a solutions contributor for the long-term strategy. The results can be found at:

www.the-future-of-work.org

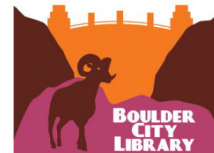
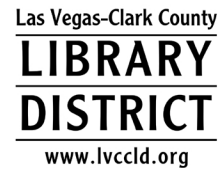
"We strive to be excellent stewards of public funds and are proud of the progress we have made in convening the WIOA system partners."

City of Las Vegas Councilwoman, Michele Fiore
Member, LEO Consortium



Nevada Governor's Office of
ECONOMIC DEVELOPMENT

Empowering Success



An equal opportunity employer/program.

Auxiliary aids and services are available upon request to individuals with disabilities.

TTY (800) 326-6868 or Nevada Relay 711